

# **Big Data and Health Care**

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## **Agenda**

#### Big Data and Health Care

- Health Care Current State
- Definition and Evolution of Big Data
- Nature of Health Care Data

#### From Data Collection to Data-Driven Management

- Electronic Medical Record History
- REALLY Big Data AALIM Decision Support
- Big Data, Big Q, Big Quality
- Data-Driven Management OpQ
- Data-Driven Care Registries

#### Health Data – The Next Frontier

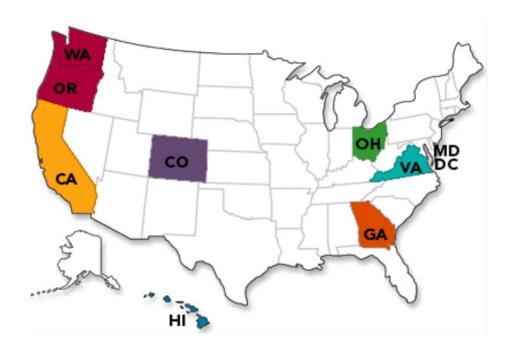
- Predictive Modeling and Diagnostic Support
- Personalized Medicine Genomics



**Big Data and Health Care** 

# **Kaiser Permanente – Nation's Largest Nonprofit Health Plan**

Eight regions serving nine states and the District of Columbia



- 9 million members
- 17,000 physicians
- 176,000 employees
- 37 hospitals
- 611 medical office buildings
- 3,000 clinical research studies
- EMR Largest, most advanced deployment
- Personal Health Record Nearly
   6 million members signed up



## **Health Care Current State**

- Costs continue to soar
  - \$2.8 TRILLION
  - **18%**
  - \$9,000 / year
- More than 48 million
   Americans are uninsured or under-insured
- Health Care Reform and new Exchanges are having a huge impact on the health care market

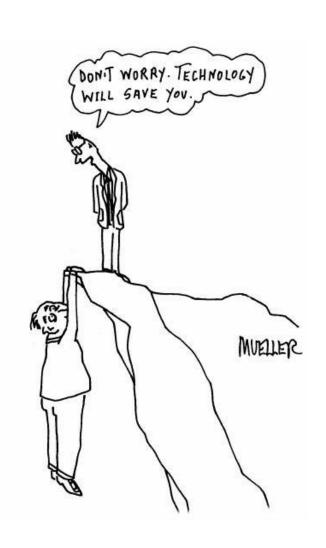


© Getty Images



## **Current Approaches**

- Automate best practices\*
- Integrate health care across silos\*
- Move care to less expensive venues\*
- Move care to lower-tier workers\*
- Engage and empower consumers\*
- Create new financial and behavioral incentives\*
- Create technology-enabled, data-driven care delivery models\*
- \* Massive amounts of data are generated, managed, analyzed, and used





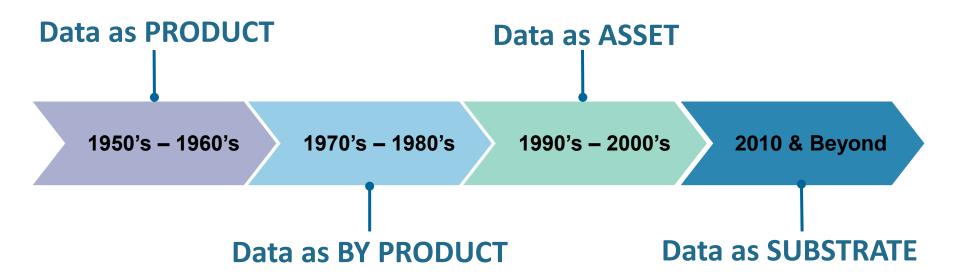
## **Definition of Big Data**

- Volume
- Velocity
- Variety
- Value
- Veracity (the extra "V")





## **Evolution of Data**



What Big Data is really about...

- Data ⇒ Information
- Information ⇒ Improved Decision-making



## **Nature of Health Care Data**

#### 20% Structured

Traditional business intelligence analytics

#### 80% Unstructured

- Clinical notes, monitoring data, imaging, surveys, email, phone calls, photos, videos, location, context
- Highly complex Multiple regulated silos, lexicons, differences in accuracy, integrity, availability, reliability, usability



## **Potential Uses of Big Data in Health Care**









© eHow © ELQ © SAIC © fotosearch

#### **Care Delivery**

**Decision support** 

Real-time monitoring in hospital and home

Personalized medicine

Comparative effectiveness research

Workflow optimization

Cost and quality analytics

Predictive analytics

### **Operations**

**Business analytics** 

Marketing and supply chain analytics

Fraud and breach detection

Payment and pricing models

Health economics research

#### **Public Health**

National and regional patient registries

Biosurveillance

Preventive health analytics

Data mining for new multimodal approaches to major public health issues

#### Research

Biomedical research literature

Clinical trial analytics

Predictive modeling for drugs and devices

Genomics, biodata

Analysis of disease patterns to plan future R&D investments



# **Big Data Helping Hospitals**

- Hospitals are using big data to improve care and prepare for industry shifts
- To succeed, hospitals must bring doctors on board
  - Need to track whether physicians are meeting performance goals
- New tools, like Crimson, allow hospitals to track:
  - Complications
  - Readmissions
  - Cost measures for each physician



#### The Daily Briefing

Today's Daily Briefing | View Archives | Print Today's Daily Briefing

## WSJ: How big data is helping hospitals get better

One health system used Crimson to save nearly \$14M, improve patient outcomes

Topics: Business Intelligence, Information Technology, Big Data, Advanced Analytics, Quality, Performance Improvement, Efficiency

July 12, 2013

The Wall Street Journal's Anna Wilde Mathews reports on why hospitals are using physician data to improve care and prepare for industry shifts, spotlighting how MemorialCare Health System used Crimson software to boost patient outcomes and save nearly \$14 million.



What is Crimson—and how can it help my hospital? From billing systems to electronic medical records, there's no shortage of useful data—but where do you start?

<u>This video</u> explains how Crimson Clinical Advantage is helping over 1,000 health care

organizations turn the chaos of big data into big outcomes.

#### New technology helps hospitals track doctors' performance

Shifts in the U.S. health care system—partly brought on by the Affordable Care Act (ACA)—are pushing hospitals toward value-based payments and doctors toward performance-based salaries. Although these concepts have been debated before, hospital executives argue that new technology allows for better, faster tracking of individual physicians to ensure that they are meeting goals.

Source: http://www.advisory.com/Daily-Briefing/2013/07/12/WSJ-How-big-data-is-helping-hospitals-get-better#.UeBQrXhJnok.email



## **Current Sources of Big Data**



**Health Plan Members** 



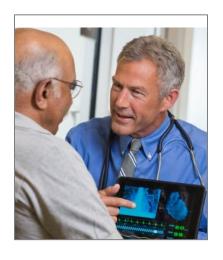
**World Wide Web** 



**Organizations** 



New Biodata and Biomedical Research



**EMR and IT Systems** 



**Devices and Sensors** 



# From Data Collection to Data-Driven Management

# The Original Personal Health Record



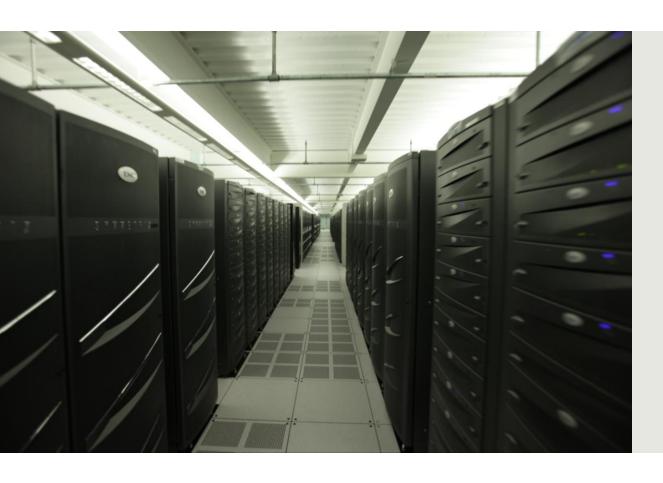


# The Old Days...





# **Where We Stand Today**



- Legible
- Searchable
- Omnipresent



## **6P Vision for Medicine**

- Personalized
- Predictive
- Preventive
- Participatory

Proactive

Parity



## Supported by the EMR

Source: Institute for Systems Biology (Leroy Hood) – 4P Medicine



## **Electronic Medical Record – TODAY**

Patient History / Longitudinal Record

Structured data

Guide to Best Treatment

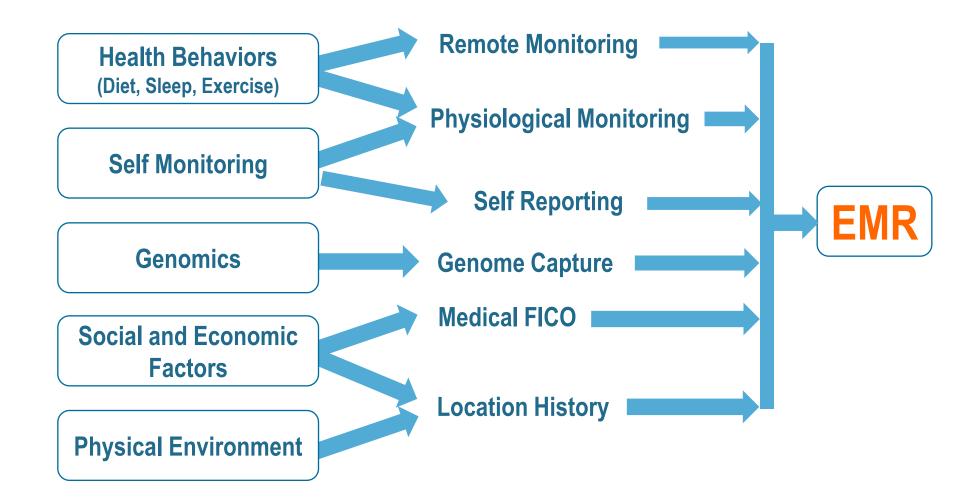


## Electronic Medical Record – TOMORROW

More complete data capture Global data access Big data analytics Real-time decision support

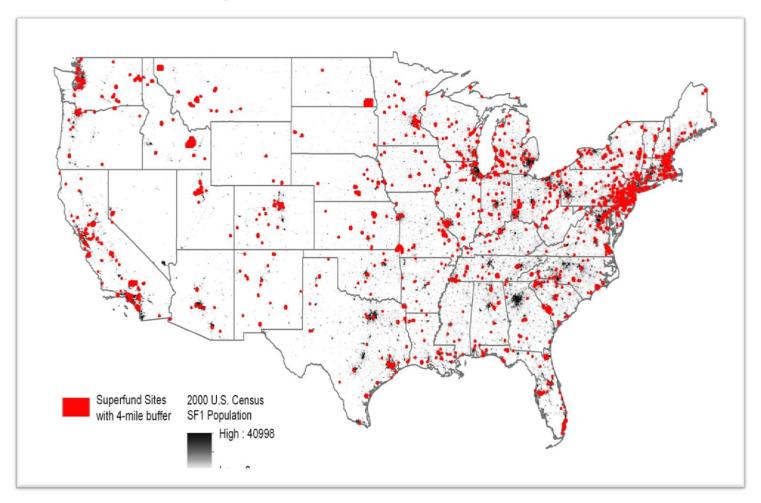


## **More Complete Data Capture**





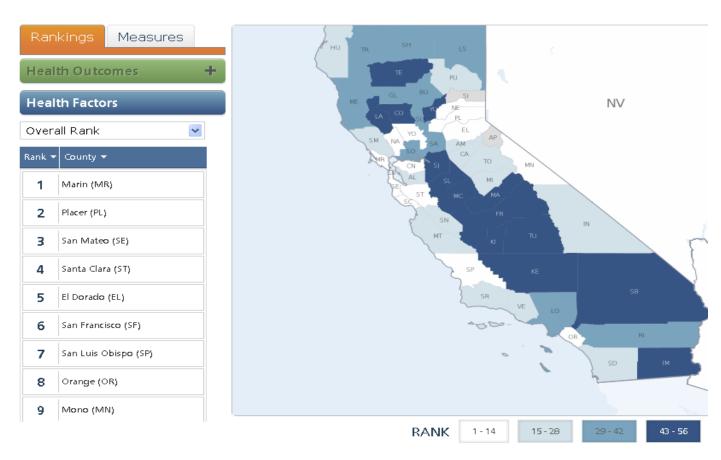
# **Location History – Superfund Locations**



Source: EPA



## **Location History – County Health Rankings**



Source: http://www.countyhealthrankings.org/



# **Location History – Food Deserts**



Source: U.S. Department of Agriculture



# **Location History – Food Deserts**



Source: U.S. Department of Agriculture



# **REALLY Big Data**

# **IBM's AALIM Decision Support System**

## Advanced Analytics for Information Management

- Extracts, analyzes and correlates information across patient records
- Allows statistical validation of diagnosis by gathering evidence from similar patient data sets
- Summarizes the outcomes, history and diagnosis for similar patient data
- Brings the physician the right information at the right time leading to more informed decision-making



Source: http://research.ibm.com/index.shtml

#### Key idea behind using AALIM

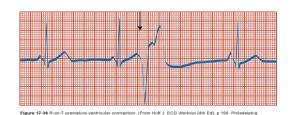
By finding similar patients from pre-diagnosed data sets, diagnosis – and hence treatment and outcomes – can be inferred for a new patient





## Aalim

#### **AALIM Focus: Cardiac data**



EKG Images/Time Series

Cardiac echo video & MRI



HL7, CDA, XDS UMLS, MESH



Cardiac CT images (DICOM)

Patient demographic information from EMR



**Audio** 

October 2007

© 2007 IBM Corporation



## **AALIM – Kaiser Permanente's Cardiac Project**

### Subjects:

- Evaluated 300,000 patient records
- Used 1,500 for analysis due to complete data sets
- User testing occurs on roughly 20 new patients a day at the KP San Francisco Cath lab

#### Data sources:

(ICD9) OSCR

List of ongoing problems

Medications prescribed

Free text

"Signal" traces of ECG reports

Dictated surgical reports from catharization procedures

Diagnosis

Patient demographics

Vitals

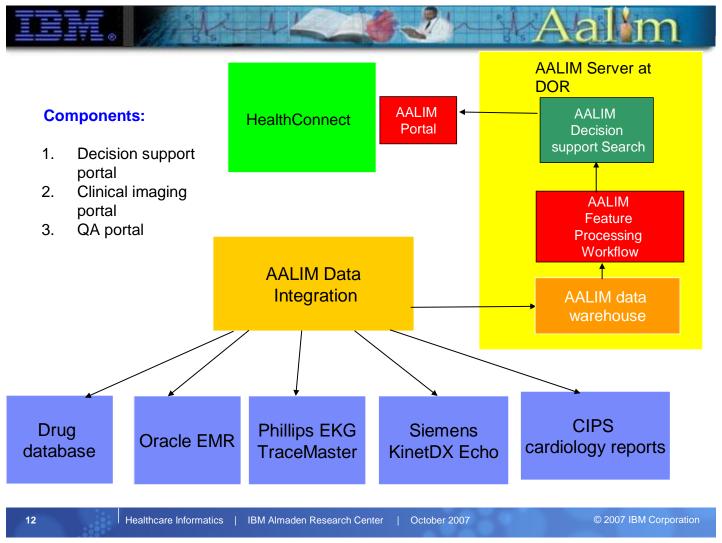
ECG reports

Echocardiogram reports

Streamed video from echocardiogram



## **KP HealthConnect and AALIM Interface**



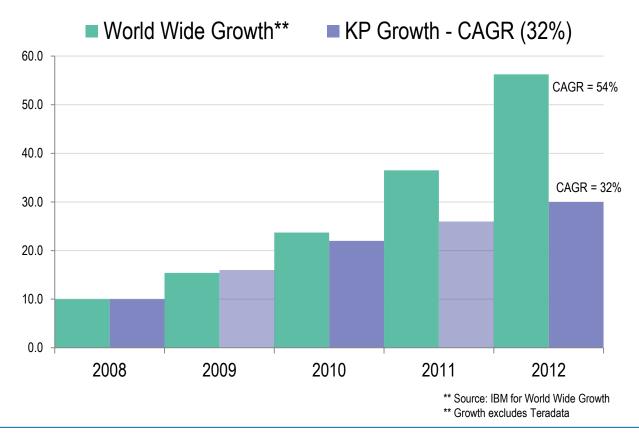


## **What We Found**

		Mitral Stenosis Identification
AALIM	95% accurate	92% accurate
OSCR	50% - 75% accurate	45% 75% accurate



# Demand for Storage is Increasing within Kaiser Permanente and World Wide



International Data Corp. projects a 61.4% five-year Compounded Annual Growth Rate (CAGR) through 2015 for world-wide storage.



Big Data, Big Q, Big Quality

# Kaiser Permanente Big Q = Big Data

Kaiser Permanente's Big Q dashboard is a comprehensive and integrated view of our Quality and Service performance

It's all about improving the quality of the care we provide to our patients and members



# Big Role for Big Q

- Consolidates national strategic reporting into a single application
  - Key source for quarterly reporting on Quality and Service measures
- Displays "big dot" view of Quality and Service measures
  - Top-level of overall performance
  - Detail-level by specific Region or Hospital
  - Trend and comparative variation over time for each measure
  - Comparative metrics for benchmarking across organizations



# We describe each area of the Big Q as "Big Dots"



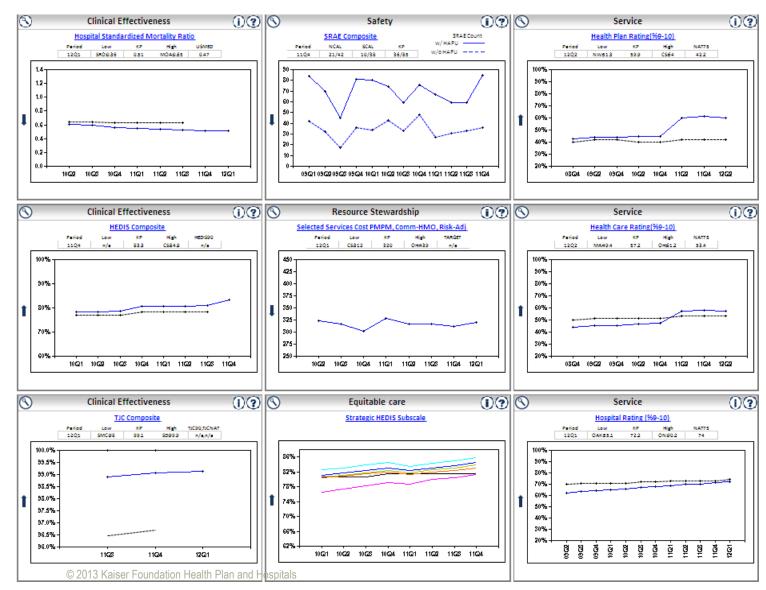


### Clinical Risk Management

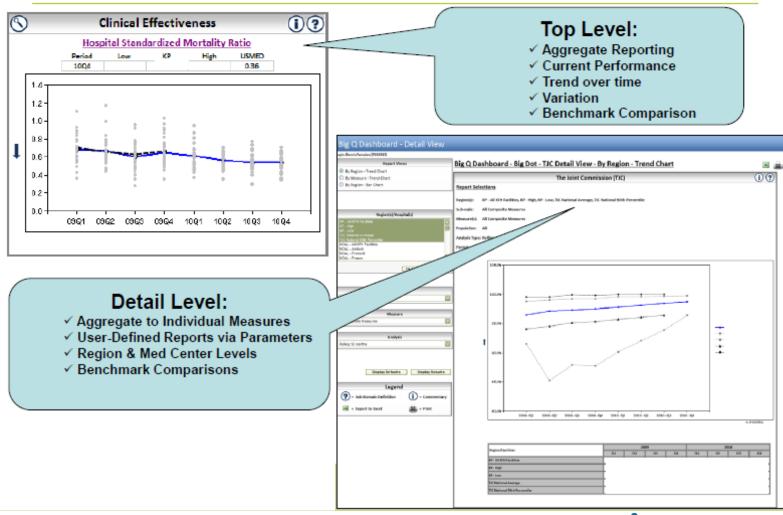
**Key Enablers Key Drivers Focus Areas & Initiatives Outcome**  Patient and Family Centered Care Health Literacy **Maintaining Culture**  Service Quality Relationships Membership Services Safety Culture No Preventable Harm Perinatal Patient Safety (PPSP) Leadership All Possible Repair Highly Reliable Surgical Teams (HRST) We exist to support the · Diagnostic Reliability (DRII) organization in its pursuit of • Emergency Medicine Risk safe, reliable, and patient-Initiative (EMRI) centered care. We are committed · Simulation Based Education Capacity **Preventing** to collaborative problem solving · High Alert Medication and continuous performance Harm (HAMP)/KP MedRite improvement toward an end- Trigger Tools state of no preventable harm for · Infection Prevention and our patients. If harm does occur, Control in order to achieve all possible Mortality Reduction **Operational Links** repair for the patient/family, KP HealthConnect provider/staff and organization we will be honest with our patients, open with our Just Culture/Responsible colleagues and ourselves, and Reporting able to handle such occurrences. Healthcare Data/Measures with sympathy and empathy Responding to Ombudsman/Mediator(HCOM) CUAO/SMT **Injury**  Early Resolution Risk Management Education · ASPIRE-Learning from Events **Complaint Management** 

# The Big Q Dashboard Houses Our Data

#### It's How We Measure Our Success



# Big Q – Two Display Types



# **Data-Driven Management**

# **OpQ Project – Goals**

**OpQ is a web-based application** coalescing data from Chronicles, Clarity, and data warehouses to provide outpatient front-line clinician leads with near real-time data impacting multiple aspects of operations in one dashboard.

#### Operational Efficiency

Proactively schedule staff

#### Quality of Care

- Timely, reliable
- Documentation of quality metrics

#### Service

- Maximize appointment utilization
- Decrease response time to patient calls and emails

#### Professional Satisfaction

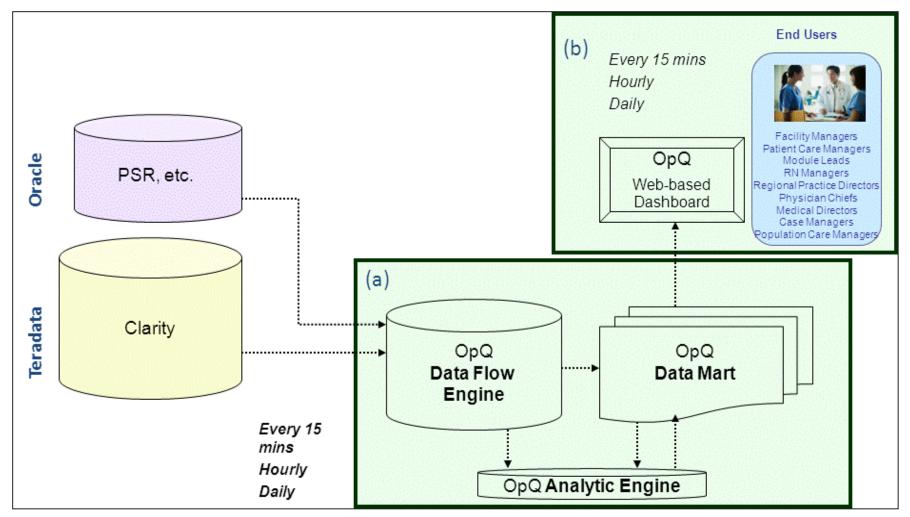
 Empower frontline to drive improvement





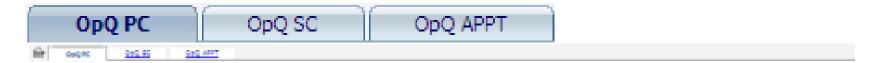
# **OpQ – Up-to-date Organizational Metrics**

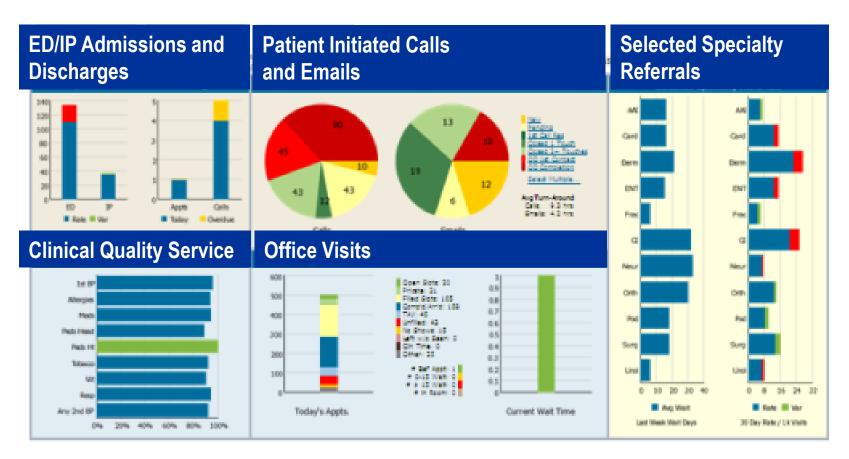
Provided by proprietary technology & monthly data flows



# **OpQ – Data Available from 3 Views**

Primary Care, Specialty Care, and Appointments







# OpQ – Data from 3 Views Used to Take Action in 6 Key Areas

#### Huddles

- Number of urgent patient calls today
- •Action: Get MA from another module to help

#### Waiting Patient

- •Told at check-in, wait would be 10 minutes
- •Action: Patient can visit the coffee shop

#### Desktop MA/LPN

- •See four new emails for Dr. A near end of shift
- •Action: Prioritize answering email

#### Exam Room

- Patient's blood pressure shows abnormal
- •Action: Refresh meds, double-check pressure

#### Facility Manager

 Daily report: Shows number of messages touched by RN & MA

#### **Primary Care Physician**

• **Daily Report:** Today's MA is a temp. Data shows meds refreshed and abnormal pressure double-checked



# **OpQ – Data-Driven Management**

Staff can view clinical quality measures as they happen on an LCD screen in clinical work areas

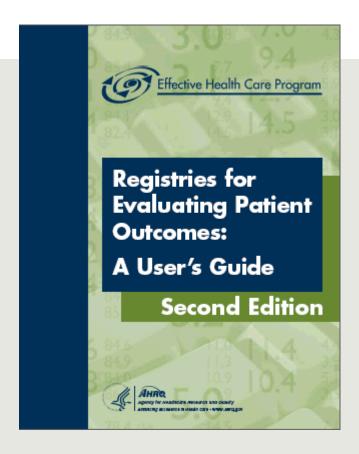


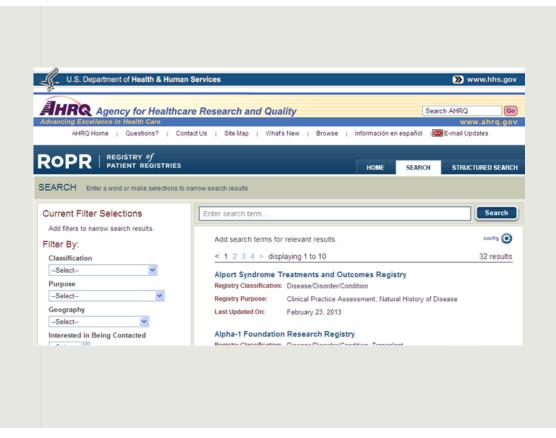
# **Data-Driven Care**

# Registries – A Multitude of Applications Swedish Examples



# AHRQ Support and Guide to Patient Registries



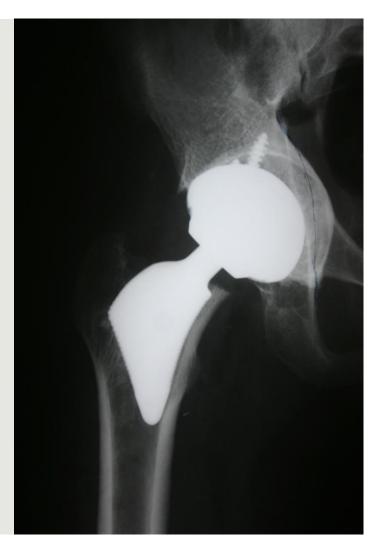


Source: https://patientregistry.ahrq.gov/search#search/?init=true&\_suid=13621737551940019672112306579947



# **Implant Registries – Improving Quality of Care**

- Collect information on
  - Demographics
  - Implant models
  - Medical procedures
  - Health outcomes
- How do registries help?
  - Track success of implants
    - Help health teams determine the right implant
  - Improve quality of care
    - Registry data helps predict risks for complications
  - Increase patient safety
    - In rare cases of recalls, registry allows providers to identify affected members

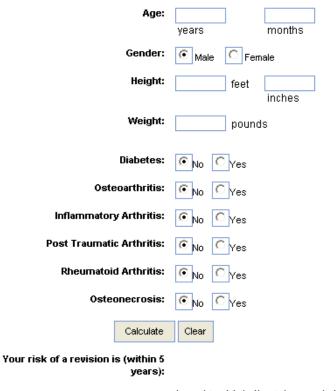


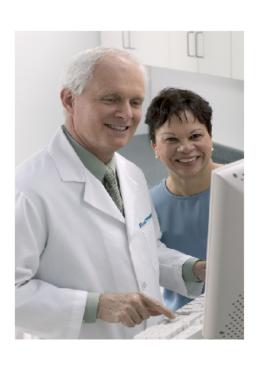


# **Kaiser Permanente Total Joint Registry** "Patients Like Me"



#### TJR Total Knee





Javascript and ActiveX controls are required to use calculators.

# **Impact of Registry Data on Practice**

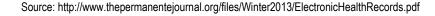
#### Decreases in:

- unicompartmental knees
- uncemented knees
- mobile bearing knees
- minimally invasive surgeries
- smaller femoral hip components
- hip resurfacing procedures

#### • Identifies patients at risk for:

- postoperative infections
- second surgeries
- hospital readmissions
- other complications
- Helps in evaluation of manufacturers' marketing claims and response to product recalls



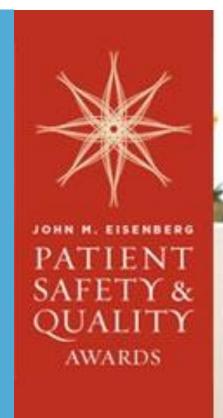


# **Kaiser Permanente's Implant Registry**

2012 Eisenberg Patient Safety & Quality Award Winner

"The pioneering innovations of their implant registries have shown unsurpassed and proven benefits for patient safety, quality, outcomes and cost effectiveness."

 National Quality Forum and The Joint Commission







**Health Data – The Next Frontier** 

# **Predictive Modeling**





# **Predictive Modeling: Individualized Outcomes**

#### IndiGo considers:

- Over 30 risk factors
- Risk of high-cost preventable events
- Effect of potential treatments

#### IndiGo can:

- Combine multiple outcome effects into one benefit score for each treatment
- Identify patients who don't qualify for standard guidelines
- Rank interventions
- Prioritize panels of patients
- Educate patients

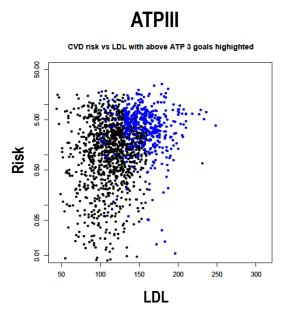


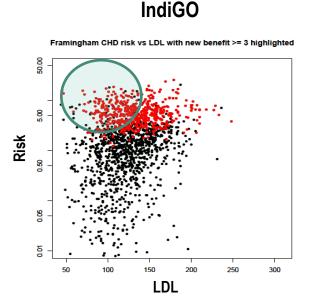


# Comparison of IndiGO and ATPIII Statin Guidelines: Who is Treated?

# ATPIII recommends statins to people with high LDL (blue dots)

# IndiGO recommends statins to people based on risk (red dots)





## **GNS** Healthcare

### Using big data analytics to discover what works in health care

- The GNS REFS™ analytics platform helps:
  - Spot causal patterns in health data
  - Reveal hidden interactions of treatments, care processes, conditions and patient characteristics that compromise safety or cause adverse events
  - Chart complex treatment or service pathways that improve health
  - Recognize which treatments or services are more effective or where gaps exist

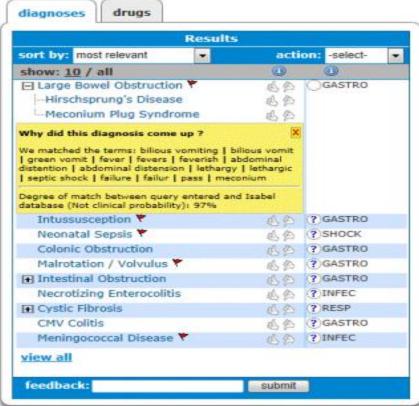


Source: http://www.gnshealthcare.com/



# Isabel: Diagnostic Decision Support







# **Errors and Failures in Diagnosis**

- 80% of diagnosis errors occur in five categories:
  - Cancer, infections, cardiovascular diseases, GI tract diseases, fractures & other bony diseases
- Primary failure modes:
  - Initial diagnosis (23%)
  - ordering wrong lab/test (19%)
  - incorrect interpretation of test (18%)
  - failing to make a referral (14%)
- Other failure modes occur in 3% of cases:
  - Not communicating lab/test result to practitioner and/or patient
  - Inadequate follow-up plan
  - Incomplete ordering of lab/test

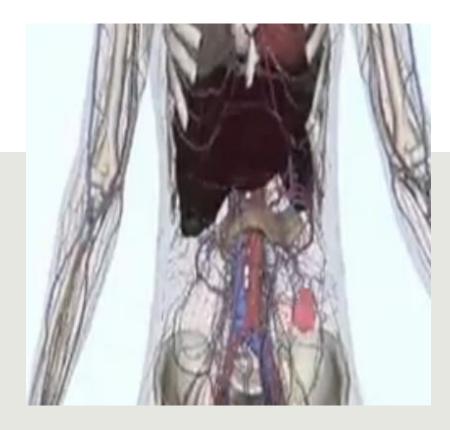
Factor	No. (%) of Cases (N = 190)
Patient related (n = 31 [16.3%])	
Failure of patient to provide accurate medical history	14 (7.4)
Lack of clear history from family members in a patient with cognitive dysfunction	8 (4.2)
Patient did not realize that he/she should seek care	6 (3.2)
Failure of communication between practitioner and patient	5 (2.6)
Patient did not realize that he/she should seek care in a more urgent manner	5 (2.6)
Patient-practitioner encounter (n = 150 [78.9%])	
Problems ordering diagnostic tests for further workup	109 (57.4)
Error related to medical history	107 (56.3)
Error related to physician examination performance	90 (47.4)
Failure to review previous documentation	29 (15.3)
Diagnostic tests (n = 26 [13.7%])	
Erroneous clinician interpretation of test and its need for follow-up	9 (4.7)
Considered test result interpretation as nonserious	8 (4.2)
Misinterpretation of clinical test results	7 (3.7)
Being misled by normal history and physical examination findings, laboratory result, or imaging study result	5 (2.6)
Being too focused on one diagnosis or treatment plan	5 (2.6)
No earlier appointment was given	5 (2.6)
Practitioner did not think result was serious enough for admission	5 (2.6)
follow-up and tracking (n = 28 [14.7%])	- (0 -)
Inadequate test result tracking system	7 (3.7)
No follow-up tracking system	7 (3.7)
Practitioner selected too much time for follow-up	5 (2.6)
Considered condition as nonserious	5 (2.6)
Referrals (n = 37 [19.5%])	40 (40)
Appropriate expert is not contacted  Considered condition as nonserious	19 (10)
Considered Condition at Honocreas	14 (7.4)
Did not believe referral was required	12 (6.3)
Suboptimal weighing of critical piece of history data	10 (5.3)
Lack of knowledge or insufficient practitioner knowledge of relevant condition	5 (2.6)

<sup>a</sup>Each case may have several contributing factors involved

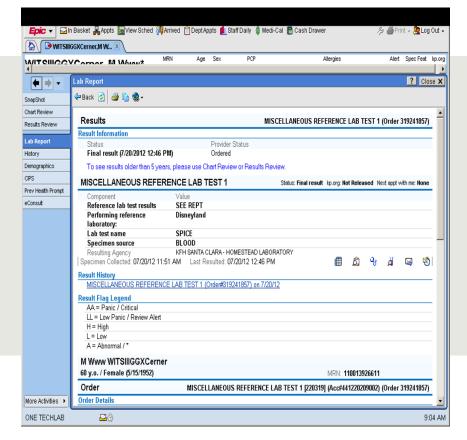
Source: <a href="http://archinte.jamanetwork.com">http://archinte.jamanetwork.com</a> - Feb. 25, 2013



# The Intuitive Electronic Medical Record



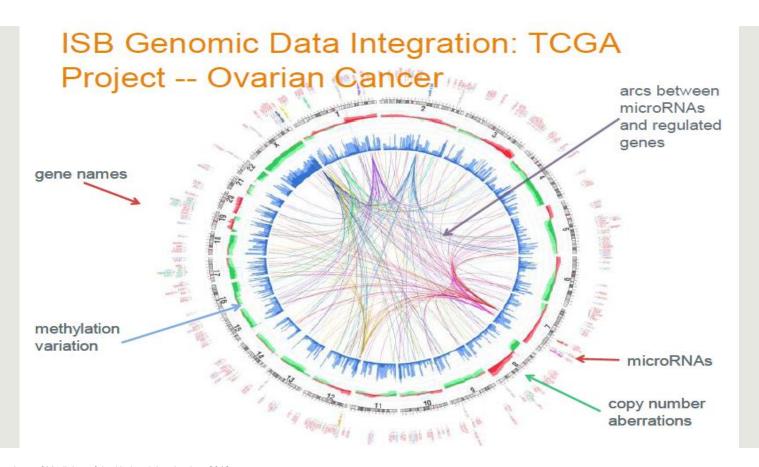
Source: IBM and ShutterStock





# **Personalized Medicine – Genomics**

## The Promise of Genomic Data



Source: Institute of Medicine of the National Academies, 2012.



## When Will Genomics Revolutionize Medicine?

• Tomorrow? 5 Years? • 10 Years?



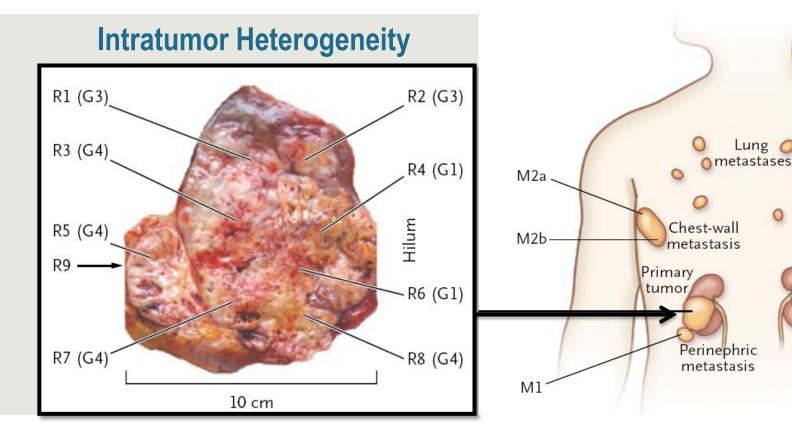
# **Complexity of Cancer Genetics**



Source: The New England Journal of Medicine. March 8, 2012.



# **Complexity of Genetic Medicine for Cancer**



Source: "Intratumor Heterogeneity and Branched Evolution Revealed by Multiregion Sequencing", New England Journal of Medicine, 2012



## **Genetic Contribution to Disease**

- The 1,000 Genomes Project cited the genomes of 1,092 individuals from 14 populations.
- The project demonstrated that:
  - Individuals from different populations carry different profiles
  - Low-frequency variants show substantial geographic differentiation

# ARTICLE

doi:10.1038/nature11632

# An integrated map of genetic variation from 1,092 human genomes

The 1000 Genomes Project Consortium\*

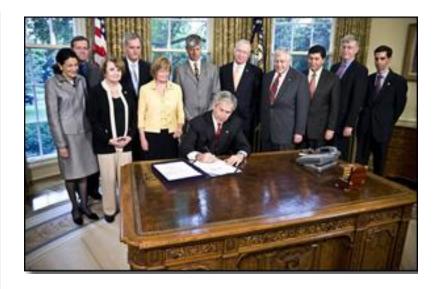
By characterizing the geographic and functional spectrum of human genetic variation, the 1000 Genomes Project aims to build a resource to help to understand the genetic contribution to disease. Here we describe the genomes of 1,092 individuals from 14 populations, constructed using a combination of low-coverage whole-genome and exome sequencing. By developing methods to integrate information across several algorithms and diverse data sources, we provide a validated haplotype map of 38 million single nucleotide polymorphisms, 1.4 million short insertions and deletions, and more than 14,000 larger deletions. We show that individuals from different populations carry different profiles of rare and common variants, and that low-frequency variants show substantial geographic differentiation, which is further increased by the action of purifying selection. We show that evolutionary conservation and coding consequence are key determinants of the strength of purifying selection, that rare-variant load varies substantially across biological pathways, and that each individual contains hundreds of rare non-coding variants at conserved sites, such as motif-disrupting changes in transcription-factor-binding sites. This resource, which captures up to 98% of accessible single nucleotide polymorphisms at a frequency of 1% in related populations, enables analysis of common and low-frequency variants in individuals from diverse, including admixed, populations.

Source: "An integrated map of genetic variation from 1,092 human genomes," The 1000 Genomes Project Consortium, NATURE, vol. 491, November 2012.



## **Genetic Information Nondiscrimination Act**

- Signed into law by President George W. Bush, May 2008
- First major civil rights bill of the century
- Protects against health insurance and employment discrimination based on genetic information



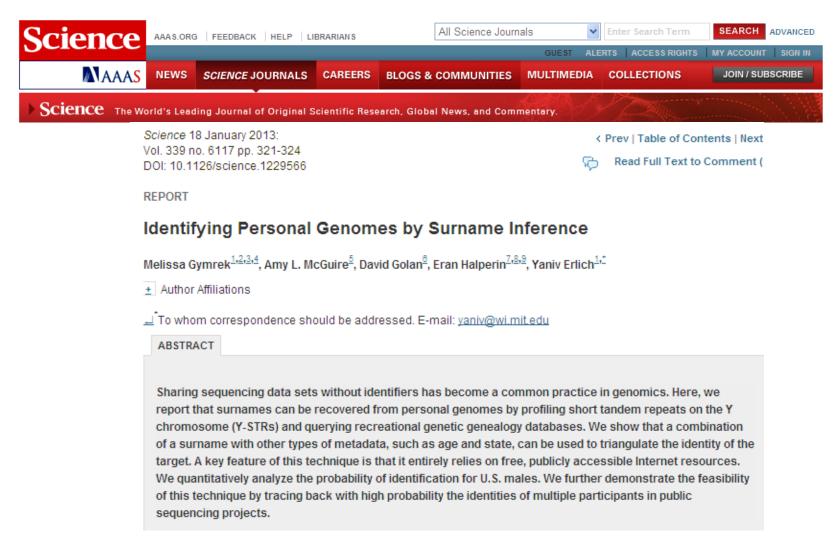
President George W. Bush signs H.R. 493, the Genetic Information Nondiscrimination Act of 2008, Wednesday, May 21, 2008, in the Oval Office.

White House photo by Eric Draper.

Source: http://www.genome.gov/24519851



# Privacy Challenges of Genetic Research Surnames can be recovered from personal genomes



Source: Science Magazine, January 18, 2013, http://www.sciencemag.org/content/339/6117/321.abstract



The true future of health data lies in its ability to support the safest, highest quality, most individualized care without the constraint of borders or boundaries.



